

## **Investor Presentation**

Full Year Result FY23



## Presenting *Today*

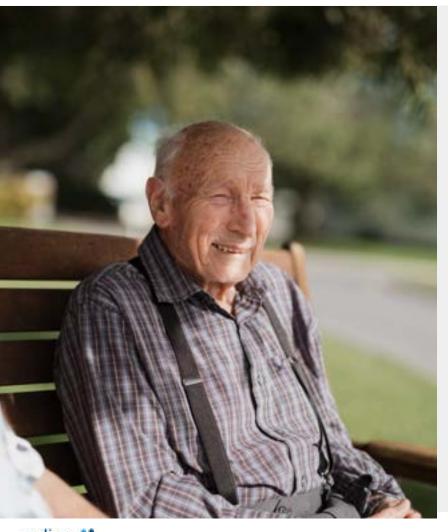
Andrew Peskett Chief Executive Officer BA (Hons), LLB



Wendy Jenkins Chief Financial Officer MCom, MBA, CA







## Agenda



OVERVIEW OF FY23 PERFORMANCE

Demonstrating profitable growth



ANALYSIS OF RESULT

Continuation of a strong track record



POSITIONING RADIUS CARE

Strategy update



**APPENDICES** 

Key operational and financial metrics

Summary Profit and Loss, Balance

Sheet and Cash Flow





## FY23 Business *Highlights* and *Key Events*



### **Profitable Growth**

10% increase in revenue and 32% increase in underlying EBITDA.



### **Strong Occupancy**

Maintaining well above industry average occupancy with higher mix of high acuity and specialist care.



### **Increased Property Ownership**

Acquisition of four strategic leased sites in Auckland, Hamilton, Palmerston North and Dunedin.



### **Strategic Acquisitions**

Acquisition of Matamata Country Lodge, an integrated care home and retirement village with 81 care beds and 46 ORA units with a strong first six months of performance.



### **Growth of Development Pipeline**

Successful completion of the Thornleigh Park 24 care bed extension on budget.



### **Successful Nurse Recruitment**

Over 140 international nurses recruited directly to help fill vacancies and support our team.



## FY23 Financial Highlights



#### **Financial Performance**

- Reported Net Loss After Tax of (\$2.1m) down from a profit of \$2.7m due to property revaluations and higher interest costs.
- Underlying EBITDA up 32% to \$14.2m.
- AFFO of \$4.0m down from \$4.2m due to higher interest costs.
- Underlying EBITDAR per care bed in line with FY22 at \$19.9k.
- Accommodation supplements increased 17% to \$7.9m.



### **Balance Sheet Position**

- Total assets of \$356.6m.
- Investment properties of \$70.1m, up \$24.1m from FY22.
- Property, plant and equipment of \$133.9m, up \$60.0m from FY22.
- Lease liabilities of \$121.5m, down from \$142.5m in FY22.
- Updated freehold going concern valuations indicates \$9m of intrinsic goodwill not captured in net asset values.





## Our People



Successfully recruited over 140 international nurses via direct channels filling vacancies in the portfolio from domestic nursing shortages.



The success of the international nurse recruitment program has led Radius Care to set up a subsidiary to provide bureau nursing services, both internally and externally.



Innovative use of virtual nurses to reduce health and safety incidents and improve well-being.



After several years of ongoing COVID-19 management, the Radius Care values of Commitment, Courage and Compassion were strongly on display in an extraordinary way during the floods and storms of early 2023.



Steady gains in Net Promotor Score (NPS) survey results every six months.





# Financial Performance Overview

Our strong operational performance drove improvements in financial performance despite challenging market conditions.

### Total Revenue<sup>1</sup>

FY23 Revenue of \$146.3m up 10% vs pcp



### **Underlying EBITDA**

Underlying EBITDA of \$14.2m, up 32% vs pcp



1 Total revenue excludes other income



## **Occupancy**

Strong occupancy of 93.3% at 31 March 2023 remaining well above industry averages.



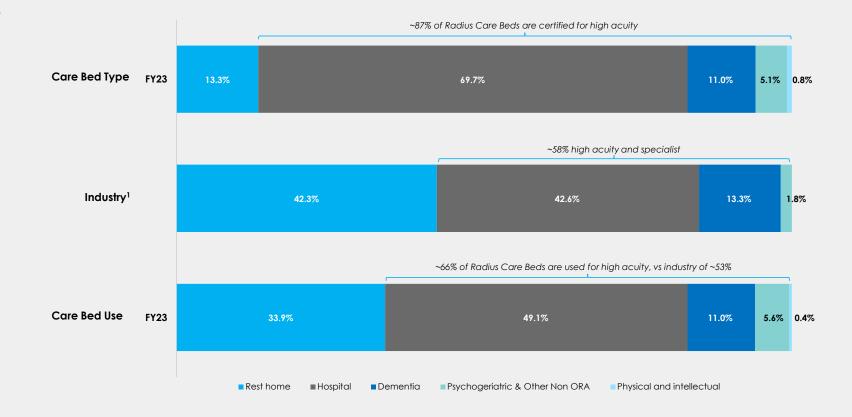
1 Source: Industry Information based on NZACA Occupancy – Te Whatu Ora Aged Residential Care Quarterly Reporting Survey as at 31 March 2023. Includes ORA ARRC-certified beds and their residents



### **Bed** Mix

87% of the portfolio are beds certified for high acuity and specialist care with significant flexibility of care.

This aligns with the sector dynamics of 'aging in place' reducing the need for rest home level care and increasing the need for higher acuity care.



1 Source: CBRE analysis, October 2022



## Continued *Strong* Underlying EBITDAR per Care Bed

### Underlying EBITDAR per care bed1 (\$000)



Market leading returns relative to key listed peers and industry averages.





## AFFO and Dividends

AFFO of \$4.0m, down from \$4.2m in the comparative period due to higher interest costs.

### Adjusted Funds From Operations (\$m)



### **Dividends**

#### **FY23 Total Dividends**

Radius Care paid a gross interim dividend of 0.7c per share totalling \$1.4m. Radius Care will not pay a final dividend in respect of the FY23 financial year.

### **DRP**

A Dividend Reinvestment Plan (DRP) was implemented for the interim dividend paid in January 2023.





## Strategy Update

Since listing Radius has demonstrated successful execution against its core strategic pillars

| \$<br>0.0 | Acquisition of<br>strategically important<br>facilities operated by<br>Radius Care |
|-----------|--|
| M         | Opportunistic  |

Greater control over strategic sites, allowing value enhancing initiatives to be implemented.

- Acquired four Ohaupo Properties (settled 5 August 2021).
- Acquired four UCG Properties (settled 6 May 2022).



value accretive acquisitions

Grow the portfolio organically by taking advantage of a higher fragmented market.

- Acquisition of Clare House (settled 1 November 2021).
- Acquisition of Matamata Country Lodge (settled 29 September 2022).



Brownfield developments Add value to the portfolio while expanding into new products like care suites while reducing execution risk.

- Completed Thornleigh Park 24 bed extension on budget.
- Brownfield potential identified at owned sites comprising six care beds, 169 care suites and 18 independent living units.



Greenfield developments

Selective development of new villages aligned with Radius Care's focus on care. Further work undertaken to prepare for Northwood village development in Belfast, Christchurch likely to commence in FY25.



### Transforming a recent acquisition

## **Matamata Country Lodge**

Radius Care has a strong track record of undertaking opportunistic value accretive acquisitions.

The acquisition of Matamata Country Lodge has provided an opportunity to realise cost efficiencies in the Care Facility, such as the reduction in wage to revenue costs through more efficient rostering.

Scale efficiencies have also been realised with the ability of being able to incorporate corporate functions such as IT, marketing and finance and corporate contracts such as food services.

\$4.2m of company-owned ORA units are currently being actively marketed for sale or have contracts on them which is likely to deliver strong cash generation in FY24.

Matamata Country Lodge has increased in value since acquisition by \$4.3m.



81 care beds



46 retirement village units



18 villa development pipeline





## Development Completed Thornleigh Park



24 care beds



Opened and being occupied in FY24







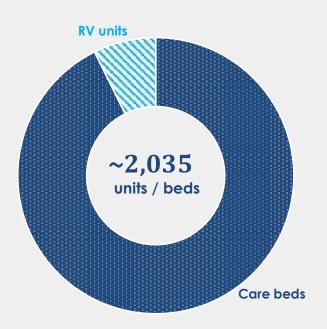




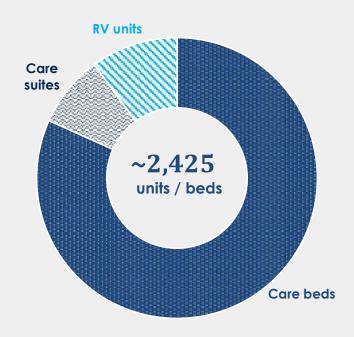


## Future *Portfolio* Developments

### **Current portfolio**



### Future portfolio<sup>1</sup>







### FY24 Outlook



Improved operating performance focused on continuing to drive market leading returns.



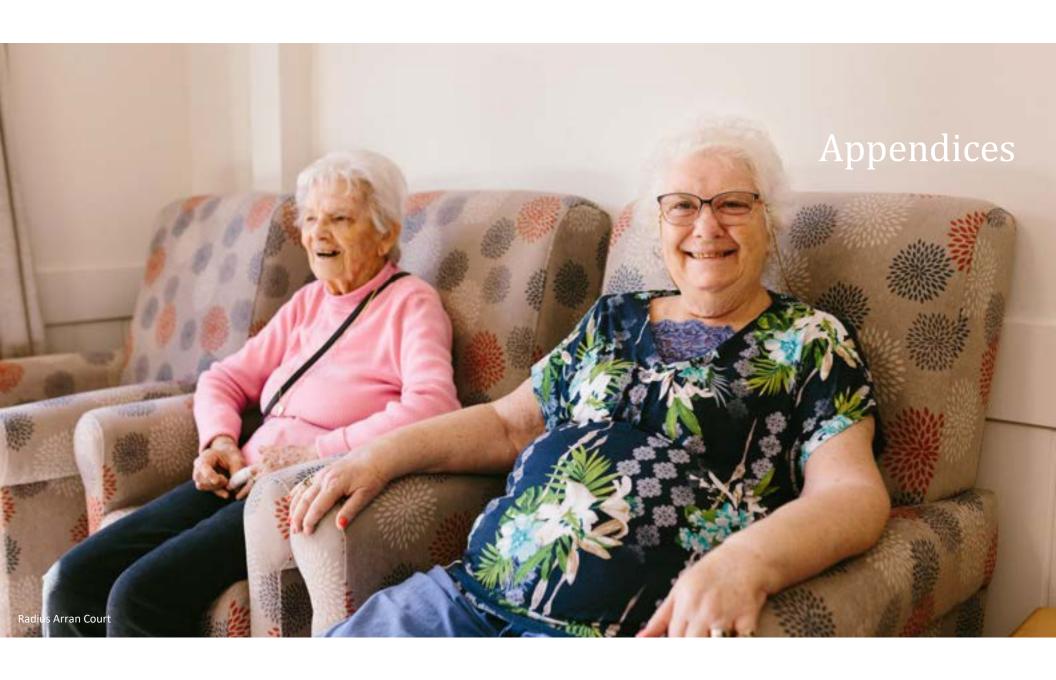
Execution of a comprehensive business improvement program including streamlining operations.



Timing of selective developments to be assessed based on market conditions.

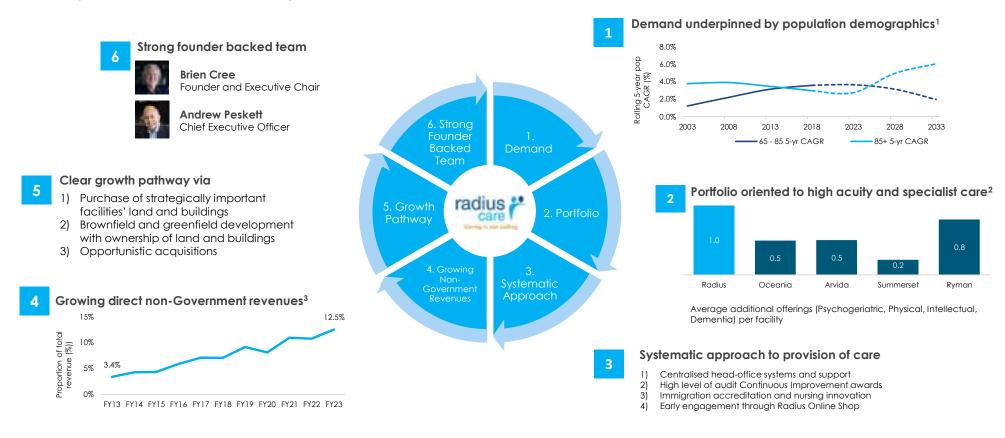


Establish sustainability programme and prepare for climaterelated disclosure reporting.



### Key Investment Highlights

The Radius Care growth pipeline provides unique exposure to a high acuity, specialised care provider that remains committed to and focused on delivering compassionate and outstanding clinical care outcomes.



1 Source: Statistics New Zealand

2 Source: Ministry of Health audit reports as disclosed on Ministry of Health website – <a href="https://www.health.govt.nz/your-health/certified-providers/aged-care/">https://www.health.govt.nz/your-health/certified-providers/aged-care/</a> based on data as at 20 October 2022

3 Includes accommodation supplements, retirement village units, Radius Online Shop and other privately paid revenues

### At a Glance





**1,880+** Beds

1,750+ Employees

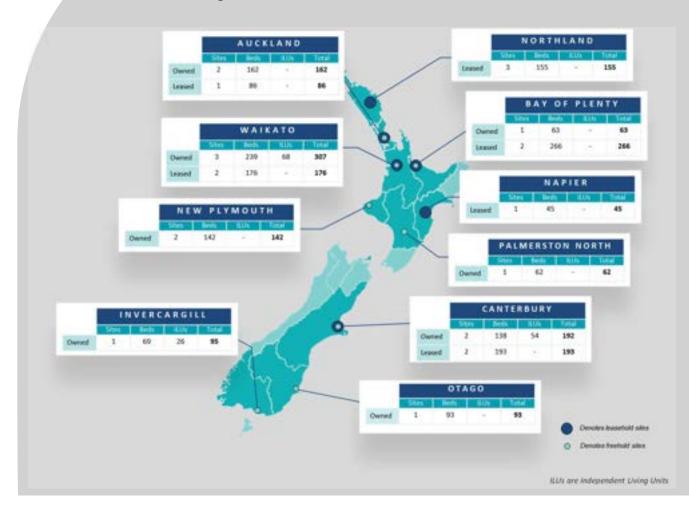




**92.7%**Care Beds

**7.3%** ILUs

National aged care focused portfolio with strong regional presence, owing 13 and leasing 11 of the 24 sites nationwide



## Key operational and financial metrics

| Operating Metrics                             |        |        |        |        |  |  |  |
|---|--------|--------|--------|--------|--|--|--|
|   | FY23   | FY22   | FY21   | FY20   |  |  |  |
| Number of Care Beds (period end) <sup>1</sup> | 1,889  | 1,784  | 1,715  | 1,704  |  |  |  |
| Average Care Bed Occupancy <sup>2</sup>       | 91.8%  | 92.5%  | 92.4%  | 90.0%  |  |  |  |
| Underlying EBITDAR per Care Bed³(000s)        | \$19.9 | \$19.9 | \$19.5 | \$17.2 |  |  |  |
| Number of Units (period end) <sup>4</sup>     | 148    | 101    | 76     | 73     |  |  |  |
| Number of new Unit sales                      | -      | 4      | 6      | 8      |  |  |  |
| Number of existing Unit resales               | 8      | 8      | 7      | -      |  |  |  |
| Realised gains on resales (m)                 | \$0.8  | \$0.4  | \$0.5  | -      |  |  |  |
| Realised development margins (m)              | -      | \$0.1  | \$0.3  | \$0.4  |  |  |  |
| Cash DMF realised upon resale (000s)          | \$295  | \$476  | \$525  | -      |  |  |  |
| Average resale price (000s)                   | \$464  | \$389  | \$407  | -      |  |  |  |
| Average new unit sale price (000s)            | -      | \$403  | \$408  | \$403  |  |  |  |

|   | FY23   | FY22   | FY21   | FY20   |
|---|--------|--------|--------|--------|
| Accommodation Supplements Revenue                               | \$7.9m | \$6.8m | \$5.6m | \$4.9m |
| Number of Care Beds (period end) <sup>1</sup>                   | 1,889  | 1,784  | 1,715  | 1,704  |
| Number of Available Care Beds with<br>Accommodation Supplements | 1,287  | 1,174  | 1,146  | 1,138  |
| Percentage of Care Beds with<br>Accommodation Supplements       | 68.1%  | 65.8%  | 66.8%  | 66.8%  |

- 1 Comprises Care Beds occupied, available to be occupied or unavailable due to refurbishment
- 2 Total occupied Care Bed days divided by total Care Bed days available during the period

**Accommodation Supplements** 

3 Pro forma Underlying EBITDAR for aged care (as set out in the lower right table) divided by the average number of Care Beds occupied during the period

### **DMF terms for Retirement Village units**

- 30% over three years
- average resident tenure during FY23 is 4.2 years

| Revenue Split      |       |       |       |       |
|--------------------|-------|-------|-------|-------|
| \$m                | FY23  | FY22  | FY21  | FY20  |
| Aged Care          | 142.3 | 130.6 | 119.5 | 112.2 |
| Retirement Village | 2.8   | 2.0   | 1.6   | 1.1   |
| Other              | 1.2   | 8.0   | 1.2   | 0.7   |
| Total revenue⁵     | 146.3 | 133.4 | 122.3 | 114.0 |

<sup>4</sup> Comprises Units occupied, available to be occupied or unavailable due to refurbishment

<sup>5</sup> Total revenue excludes Other income

### **Financials**

## Statement of Comprehensive Income

- Underlying EBITDA up 32% to \$14.2m.
- Reported Net Loss After Tax of (\$2.1m) down from a profit of \$2.7m in FY22 due to property revaluations and higher interest costs.
- Underlying EBITDAR per Care Bed flat at \$19.9k.

| (\$000)   | FY23      | FY22      | FY21      |
|---|-----------|-----------|-----------|
| Revenue   |           |           |           |
| Revenue from contracts with customers                               | 144,467   | 132,052   | 121,217   |
| Deferred management fees  | 1,801     | 1,328     | 1,081     |
| Total revenue   | 146,268   | 133,380   | 122,298   |
| Change in fair value of investment property                         | 765       | 1,088     | 2,879     |
| Government subsidy received   | 189       | -         | 794       |
| Interest income   | 67        | 62        | 71        |
| Gain on acquisition of previously leased property assets            | 1,781     | 1,403     | -         |
| Gain on business acquisition  | 927       | -         | -         |
| Total revenue and other income                                      | 149,997   | 135,933   | 126,042   |
| Expenses  |           |           |           |
| Employee costs  | (93,097)  | (82,368)  | (74,457)  |
| Depreciation expense  | (9,979)   | (11,194)  | (11,552)  |
| Finance costs   | (12,479)  | (9,091)   | (9,706)   |
| Loss on valuation of revalued land and buildings                    | (3,028)   | -         | -         |
| Other expenses  | (34,398)  | (30,199)  | (28,298)  |
| Total expenses  | (152,981) | (132,852) | (124,013) |
| Profit/(Loss) before income tax                                     | (2,984)   | 3,081     | 2,029     |
| Income tax refund/(expense)   | 878       | (408)     | (324)     |
| Profit/(Loss) for the year  | (2,106)   | 2,673     | 1,705     |
| Other comprehensive income for the year                             |           |           |           |
| Items that will not be reclassified subsequently to profit and loss |           |           |           |
| Revaluation of property, plant and equipment, net of tax            | 3,558     | -         | 1,104     |
| Income tax on other comprehensive income                            | (874)     | -         |           |
| Other comprehensive income for the year                             | 2,684     | -         | 1,104     |
| Total comprehensive income  | 578       | 2,673     | 2,809     |

### **Financials**

## Statement of Financial Position

- Investment properties of \$70.1m, up \$24.1m from FY22.
- Property, plant and equipment of \$133.9m, up \$60.0m from FY22.
- Lease liabilities of \$121.5m, down from \$142.5m in FY22.

| (\$000)                                | FY23    | FY22    | FY21    |
|--|---------|---------|---------|
| Assets                                 |         |         |         |
| Cash and cash equivalents              | 515     | 2,088   | 2,761   |
| Trade and other receivables            | 13,071  | 9,882   | 7,181   |
| Held for sale assets                   | 891     | -       | -       |
| Inventories                            | 753     | 768     | 548     |
| Current tax asset                      | 1,321   | -       | -       |
| Investment properties                  | 70,143  | 46,014  | 31,675  |
| Property, plant and equipment          | 133,870 | 73,839  | 33,459  |
| Right-of-use assets                    | 112,464 | 133,912 | 177,170 |
| Intangible assets                      | 19,797  | 19,757  | 16,996  |
| Deferred tax assets                    | 3,770   | 3,885   | 3,635   |
| Total assets                           | 356,595 | 290,145 | 273,425 |
| Liabilities                            |         |         |         |
| Cash and cash equivalents (overdraft)  | 2,894   | -       | -       |
| Trade and other payables               | 20,543  | 16,901  | 14,911  |
| Current tax liabilities                | -       | 444     | 1,135   |
| Borrowings                             | 97,687  | 30,000  | 27,212  |
| Deferred management fees               | 6,973   | 1,553   | 1,178   |
| Refundable occupation right agreements | 34,104  | 28,616  | 20,591  |
| Lease liabilities                      | 121,530 | 142,543 | 184,305 |
| Total liabilities                      | 283,731 | 220,057 | 249,332 |
| Net assets                             | 72,864  | 70,088  | 24,093  |
| Equity                                 |         |         |         |
| Share capital                          | 56,813  | 51,732  | 5,932   |
| Reserves                               | 9,529   | 6,812   | 6,812   |
| Retained earnings                      | 6,522   | 11,544  | 11,349  |
| Total equity                           | 72,864  | 70,088  | 24,093  |

## **Financials**

**Statement of Cash Flows** 

| (\$000)   | FY23      | FY22      | FY21      |
|---|-----------|-----------|-----------|
| Cash flows from operating activities                                  |           |           |           |
| Receipts from residents for care fees and village fees                | 140,699   | 129,796   | 122,337   |
| Receipts of Government subsidy  | 1,269     | -         | 1,210     |
| Payments to suppliers and employees                                   | (124,697) | (111,696) | (101,161) |
| Proceeds from the sale of Refundable Occupation Right Agreements      | 3,715     | 4,726     | 3,927     |
| Payments for the repurchase of Refundable Occupation Right Agreements | (2,847)   | (1,766)   | (464)     |
| Interest received   | 67        | 62        | 71        |
| Interest paid – borrowings  | (6,506)   | (1,436)   | (883)     |
| Interest paid – lease liabilities                                     | (5,934)   | (7,655)   | (8,823)   |
| Income tax paid   | (1,729)   | (2,154)   | (1,744)   |
| Net cash provided by operating activities                             | 4,037     | 9,877     | 14,470    |
| Cash flows from investing activities                                  |           |           |           |
| Proceeds from the sale of property, plant and equipment               | 7         | 50        | 54        |
| Acquisitions, net of cash acquired, and other                         | (500)     | (14,000)  | -         |
| Payments for the purchase of property, plant and equipment            | (58,681)  | (38,431)  | (4,140)   |
| Payments for village developments                                     | (53)      | (411)     | (965)     |
| Net cash used in investing activities                                 | (59,227)  | (52,792)  | (5,051)   |
| Cash flows from financing activities                                  |           |           |           |
| Proceeds from issue of shares capital                                 | -         | 48,229    | -         |
| Share issue transaction costs   | -         | (2,429)   | -         |
| Proceeds from bank borrowings   | 56,169    | 2,788     | -         |
| Repayment of bank borrowings  | -         | -         | (4,215)   |
| Principal payments of lease liabilities                               | (2,554)   | (3,868)   | (4,028)   |
| Dividends paid  | (2,892)   | (2,478)   | (732)     |
| Net cash provided by/(used in) financing activities                   | 50,723    | 42,242    | (8,975)   |
| Reconciliation of cash and cash equivalents                           |           |           |           |
| Cash and cash equivalents at beginning of the year                    | 2,088     | 2,761     | 2,317     |
| Net (decrease)/increase in cash and cash equivalents held             | (4,467)   | (673)     | 444       |
| Cash and cash equivalents at end of year                              | (2,379)   | 2,088     | 2,761     |

## **Financials**

Underlying Earnings and AFFO Calculation

| (\$000)   | FY23    | FY22     | FY21     |
|---|---------|----------|----------|
| Net Profit Before Tax                                       | (2,984) | 3,081    | 2.029    |
| Remove: Change in fair value of investment property         | (765)   | (1,088)  | (2,879)  |
| Remove: Gain on acquisition of previously leased properties | (1,781) | (1,403)  | -        |
| Remove: Gain on business acquisition                        | (927)   | -        | _        |
| Remove: Loss on revaluation                                 | 3,028   | _        | _        |
| Include: Realised gains on asset sales                      | 796     | 351      | 480      |
| Include: Realised development margins                       | -       | 90       | 343      |
| Remove: Depreciation expense                                | 9,979   | 11,194   | 11,552   |
| Remove: Interest Income                                     | (67)    | (62)     | (71)     |
| Remove: Interest Expense                                    | 12,479  | 9,091    | 9,706    |
| Include: Pre-NZ IFRS 16 operating lease expense             | (8,488) | (11,522) | (12,850) |
| EBITDA  | 11,270  | 9,732    | 8,310    |
|   |         |          |          |
| Underlying Adjustments:                                     |         |          |          |
| COVID-19 Adjustments  | 1,588   | 730      | (204)    |
| Other Adjustments   | 1,344   | 278      | 2,395    |
| Underlying EBITDA   | 14,202  | 10,740   | 10,501   |
| Net interest expense (bank and other loans)                 | (6,439) | (1,374)  | (812)    |
| Current tax expense   | 18      | (1,331)  | (2,155)  |
| Income tax impact from adjustments                          | (736)   | (282)    | (270)    |
| Maintenance capital expenditure                             | (3,068) | (3,574)  | (3,543)  |
| AFFO  | 3,977   | 4,179    | 3,721    |

## Directory of facilities

| LEASED                             |              |           |       |                       |                         |                   |                         |          |
|------------------------------------|--------------|-----------|-------|-----------------------|-------------------------|-------------------|-------------------------|----------|
| FACILITY                           | LOCATION     | CARE BEDS | UNITS | CURRENT LEASE<br>TERM | TIME TO NEXT<br>RENEWAL | RIGHTS OF RENEWAL | TIME TO FINAL<br>EXPIRY | LANDLORD |
| Kensington                         | Hamilton     | 96        | -     | 10 yrs                | 1.1 yrs                 | 2 x 10 yrs        | 11.1 yrs                | Α        |
| Potter Home                        | Whangarei    | 55        | -     | 20 yrs                | 6.6 yrs                 | 2x 15 yrs         | 36.6 yrs                | В        |
| Rimu Park                          | Whangarei    | 55        | -     | 20 yrs                | 6.6 yrs                 | 2x 15 yrs         | 36.6 yrs                | В        |
| Waipuna                            | Auckland     | 86        | -     | 30 yrs                | 23.8 yrs                | -                 | 23.8 yrs                | С        |
| Hampton Court                      | Napier       | 45        | -     | 10 yrs                | 5.9 yrs                 | -                 | 5.9 yrs                 | D        |
| Baycare                            | Northland    | 45        | -     | 12 yrs                | 3.0 yrs                 | 3x 12 yrs         | 39.0 yrs                | Е        |
| Matua                              | Tauranga     | 149       | -     | 30 yrs                | 19.6 yrs                | -                 | 19.6 yrs                | F        |
| Althorp                            | Tauranga     | 117       | -     | 15 yrs                | 5.4 yrs                 | 3x 10 yrs         | 35.4 yrs                | G        |
| Millstream <sup>1</sup>            | Ashburton    | 80        | -     | 35 yrs                | 28.3 yrs                | -                 | 28.3 yrs                | Н        |
| Millstream Apartments <sup>1</sup> | Ashburton    | 19        | -     | 5 yrs                 | 1.4 yrs                 | 2x 5 yrs          | 11.4 yrs                | Н        |
| Glaisdale                          | Hamilton     | 80        | -     | 15 yrs                | 9.2 yrs                 | 2x 15 yrs         | 39.2 yrs                | 1        |
| Hawthorne                          | Christchurch | 94        | -     | 10 yrs                | 7.1 yrs                 | 2x 10 yrs         | 17.1 yrs                | J        |
| Total leased                       |              | 921       | -     | n/a                   | n/a                     | n/a               | n/a                     |          |
| Average leased                     |              | 77        | -     | 17.7 yrs              | 9.8 yrs                 | n/a               | 25.4 yrs                |          |

## Directory of facilities

| OWNED                       |                  |              |       |
|-----------------------------|------------------|--------------|-------|
| FACILITY                    | LOCATION         | CARE<br>BEDS | UNITS |
| St Helenas                  | Christchurch     | 52           | -     |
| Thornleigh Park             | New Plymouth     | 87           | -     |
| Lexham Park                 | Katikati         | 63           | -     |
| Heatherlea                  | New Plymouth     | 55           | -     |
| Taupaki Gables              | Kumeu            | 60           | -     |
| Windsor Court               | Ohaupo           | 76           | -     |
| Elloughton Gardens          | Timaru           | 86           | -     |
| Clare House                 | Invercargill     | 69           | -     |
| Clare House Village         | Invercargill     | -            | 26    |
| Arran Court                 | Auckland         | 102          | -     |
| Peppertree                  | Palmerston North | 62           | -     |
| St Joans                    | Hamilton         | 82           | -     |
| Fulton Home                 | Dunedin          | 93           | -     |
| Windsor Court Village       | Ohaupo           | -            | 22    |
| Elloughton Grange Village   | Timaru           | -            | 54    |
| Matamata Country Lodge      | Matamata         | 81           | -     |
| Matamata Retirement Village | Matamata         | -            | 46    |
| Total owned                 |                  | 968          | 148   |
| Average owned               |                  | 74           | 37    |

| TOTAL    |           |       |
|----------|-----------|-------|
| FACILITY | CARE BEDS | UNITS |
| Leased   | 921       | -     |
| Owned    | 968       | 148   |
|          |           |       |
| TOTAL    | 1,889     | 148   |

## Important Notice and Disclaimer

This presentation has been prepared by Radius Residential Care Limited ("Radius Care"), for informational purposes. This disclaimer applies to this document and the verbal or written comments of any person presenting it.

This presentation sets out information relating to Radius Care's full year result for the period to 31 March 2023. As such, it should be read in conjunction with the preliminary results for Radius Care and its subsidiaries for the period ended 31 March 2023 ("Preliminary Results") and other material that Radius Care has released to NZX along with this presentation. That material is also available at <a href="www.radiuscare.co.nz">www.radiuscare.co.nz</a>.

In certain sections of this presentation, Radius Care has chosen to present certain financial information exclusive of the impact of significant items. A number of non-GAAP financial measures are used in this presentation which are used by management to assess the performance of the business and have been derived from the Preliminary Results. You should not consider any of these financial measures in isolation from, or as a substitute for the information provided in the Preliminary Results.

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